

#### **ANNEXURE-'B"**

#### **Investors Complaints Data**

## Data for month ending - 31.07.2024

| SN | Received<br>from                    | Pending<br>as at the<br>end of<br>last<br>month | Received<br>during<br>the<br>particular<br>month | Resolved<br>during the<br>particular<br>month* | Total Pending during the particular month # | Pending<br>complaints<br>> 1 month | Average<br>Resolution<br>time^\<br>(in days) |
|----|-------------------------------------|---|--|--|---|------------------------------------|--|
| 1  | Directly<br>from<br>Investors       | 0   | 0  | 0  | 0   | 0                                  | 0  |
| 2  | SEBI<br>(SCORES)                    | 0   | 0  | 0  | 0   | 0                                  | 0  |
| 3  | Stock<br>Exchanges<br>(if relevant) | 0   | 0  | 0  | 0   | 0                                  | 0  |
| 4  | Other<br>Sources (if<br>any)        | 0   | 0  | 0  | 0   | 0                                  | 0  |
| 5  | Grand<br>Total                      | 0   | 0  | 0  | 0   | 0                                  | 0  |

### Trend of monthly disposal of complaints (For 5 months on rolling basis)-

| SN | Month       | Carried forward from previous month |   | Resolved<br>during the<br>particular<br>month * | Pending<br>at the end<br>of the<br>particular<br>month # |
|----|-------------|-------------------------------------|---|---|--|
| 1  | March, 2024 | 0                                   | 0 | 0   | 0  |
| 2  | April, 2024 | 0                                   | 0 | 0   | 0  |
| 3  | May, 2024   | 0                                   | 0 | 0   | 0  |
| 4  | June, 2024  | 0                                   | 0 | 0   | 0  |
| 5  | July, 2024  | 0                                   | 0 | 0   | 0  |
|    |             | 0                                   | 0 | 0   | 0  |

Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

<sup>\*</sup> Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.



# Trend of annual (Calendar year) disposal of complaints (For 5 years on rolling basis)-

| SN | Year        | Carried forward from previous year | Received during the particular year | Resolved<br>during the<br>particular<br>year | Pending at<br>the end of<br>the<br>particular<br>year |
|----|-------------|------------------------------------|-------------------------------------|--|---|
| 1  | 2021        | 0                                  | 0                                   | 0  | 0   |
| 2  | 2022        | 0                                  | 0                                   | 0  | 0   |
| 3  | 2023        | 0                                  | 0                                   | 0  | 0   |
| 4  | 2024        | 0                                  | -                                   | -  | -   |
| 5  | 2025        | -                                  | -                                   | -  | -   |
|    | Grand Total | 0                                  | 0                                   | 0  | 0   |